

# BAILLIESTON COMMUNITY CARE NEWS BULLETIN MAY 2016



## Welcome

**Hello and a very warm welcome to our May Newsletter.**

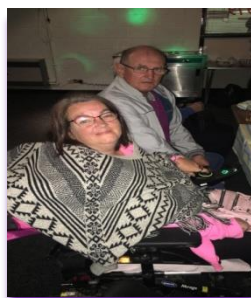
Over the last few weeks, we have seen a welcome change as we have increased our home care team which has had a positive impact on the organisation. We have also seen an increase in new referrals and we would like to take this opportunity to formally welcome all new clients to our organisation.

If you have any feedback, or have ideas for articles you would like us to feature, please contact me on **0141 771 6478** or at **david@bailliestoncommunitycare.co.uk**.

*Regards David , Operations Director*

## Client Social Evening

On Tuesday 26<sup>th</sup> April we held our 'Spring Fling' at the GESH in Garthamlock, and a great night was had by all, as you can see from the photographs below. We had a delicious buffet which was catered for by our very own Master Chef Tracey Smith. We would like to take this opportunity to offer our appreciation for all of Tracey's hard work in preparation for the night and on the night itself. Entertainment was supplied by singer TJ who had us all up dancing the night away. Also on the night we had a raffle which raised £160.00 and a sweet sale which raised £31.00. We would like to say a massive thank you to all those clients, carers and our wonderful staff who attended and made the night the great success it was.



Our next client social event will take place around late summer and will be in the theme of a summer barbeque and it is hoped that we will be able to use the grounds of Bealach House Day Care Centre. More details to follow in the coming months.

## New Care at Home Staff

We would like to extend a very warm welcome to the following staff who have recently joined our care at home team:



*Dawn Fyfe, Lauren Robertson, Theresa Mackay, Kaley Copeland,  
Leanne McLachlan & Fiona McLaren*

## Service User Forum

Our Service User forum meets up every three months and we are looking for more clients to join. If you would like to contribute to the ongoing development of our organisation and influence decision making of future initiatives, then please get in contact with our Care Manager, Amanda McCarren.



## May Public Holidays

We would like to remind you that our Head Office and Day Care Centre will be closed on the following dates in May:

*Friday 27<sup>th</sup> May and Monday 30<sup>th</sup> May 2016*

Our Out of Hours system will be in operation over these days, and should you need to get in touch with us, please call our office number as normal and your call will be automatically diverted to the On Call Team Leader.



## Talk to us, we're listening!



Our services are designed around you, and as part of our commitment to listen and learn, we want to hear your views, so here is how to get in touch:



*Call us: 0141 771 6478 or 0141 771 5655*



*Email us: [info@bailliestoncommunitycare.co.uk](mailto:info@bailliestoncommunitycare.co.uk)*



*Via our Suggestion Box which is located in our main reception*



*Via our website, using the comments & complaints section.*



**@BailliestonCare**