

BAILLIESTON COMMUNITY CARE NEWS BULLETIN *JUNE 2016*

Welcome

Hello and a very warm welcome to our June News Bulletin. Summer has finally arrived and I hope that you are all making the most of the good weather.



Please enjoy reading our latest newsletter and should you have any feedback for me, or have any good ideas for articles you would like me to feature, then please do get in touch on **0141 771 6478** or email **david@bailliestoncommunitycare.co.uk**.

Best Regards David Reilly, Operations Director



Scottish Care Awards

We are delighted to announce that we have once again reached the finals of the Scottish Care at Home Awards for the third year in a row in the category of Care at Home Provider of the year. We are extremely proud of this achievement and it demonstrates the hard work and commitment shown by all the staff at Baillieston Community Care. The Awards ceremony will take place on Thursday 23rd June at the Marriott Hotel in Glasgow and we will let you all know how we get on. I will be giving live updates on the night via twitter for those of you who follow us!

Baby News

I am pleased to announce that Tracey Laird, Home Support Worker gave birth to a beautiful baby girl on Friday 20th May and has named her Olivia. Congratulations to both Tracey & Steven on the birth of their daughter.



Employee of the Quarter Winners (Quarter 1 April – June 2016)

I am delighted to announce that the following staff have won employee of the quarter:

*Jade Brown, Wendy Steele, Gillian Stewart &
Eileen Kayes*

A massive congratulations to these staff for receiving outstanding feedback from clients and colleagues, keep up the excellent work!



Service User Forum

Our Service User forum meets up every three months and we are looking for more clients to join. If you would like to contribute to the ongoing development of our organisation and influence decision making of future initiatives, then please get in contact with our Care Manager, Amanda McCarren.



Client Comment Card

We recently sent out our new client comment cards and so far overall feedback has been very positive, we thank those clients who have returned their completed card and would encourage those of you who have still to return, to do so at your earliest convenience as your views matter to us. As soon as we have received the majority of feedback cards back, we will then analyse the data, form an action plan and consult with you on how we move forward as an organisation.



Alzheimer Scotland National Conference

On Friday the 3rd June, 3 members of staff attended this event which was held in Edinburgh International Conference Centre. Amanda McCarren, Care Manager who is a member of Alzheimer Scotland National Dementia Carers Action Network was asked to deliver the opening remarks on their behalf. A fantastic and informative day was had by all.



Feedback



Our services are designed around you, and as part of our commitment to listen and learn, we want to hear your views, so here is how to get in touch:



Call us: 0141 771 6478 or 0141 771 5655



Email us: info@bailliestoncommunitycare.co.uk



Via our Suggestion Box which is located in our main reception



Via our website, using the comments & complaints section.



On Twitter [@BailliestonCare](https://twitter.com/BailliestonCare)