

# BAILLIESTON COMMUNITY CARE NEWS BULLETIN JANUARY 2016

## Welcome

Hello and a very warm welcome to the latest edition of Baillieston Community Care news bulletin.



I would like to take this opportunity to wish all our service users and their carers a very Happy New Year. I hope this year brings you all good health and happiness.

This newsletter is part of our communication strategy to keep our service users, staff, families, friends and other professionals better informed about events and developments within our organisation.

I hope you will enjoy reading this newsletter, and if you have any feedback, or have any ideas for articles you would like us to feature, please contact me on **0141 771 6478** or  **david@bailliestoncommunitycare.co.uk**.

*Regards David Reilly, Operations Director*

## Recruiting Now

Due to continued growth within the organisation, we are recruiting for additional Home Support Workers to join our team. We would really appreciate your support and feedback during their induction stage. Our Home Care Supervisor, Lorna Harrison will be sending out 'Staff Assessment forms' to you asking for feedback on our new recruits. I would be most grateful if you would take the time to complete these forms and return them to us in the stamped addressed envelope we will provide. Your feedback contributes to our staff recognition and reward scheme were we acknowledge the excellent work of our staff.



## Service User Forum

Our next service user meeting will take place on Wednesday 27<sup>th</sup> January 2016 between 1:30pm & 3:30pm. If you would like to come along and join us to hear more about what's happening within the organisation and contribute to future developments, then please give us a call.



## Office Vacancy

We have a vacancy in the office for a full time Care Co-ordinator and we have arranged for interviews to take place on Thursday 28<sup>th</sup> January 2016. We will notify you in the next newsletter of the successful applicant.



## Baby News!

We are delighted to announce that Tracey Laird, Home Support Worker is expecting a baby girl at the end of May, we would like to take this opportunity to congratulate Tracey and her partner, and wish them all the best with their new arrival.



## New Staff & Leavers

We would like to extend a very warm welcome to the following staff who have recently joined our care at home team:



*Nicole Johnston & Carol Cork*

It is with much regret that I announce that Anne Bell, Team Leader has decided to move on to new ventures after 12 years of loyal service with our organisation. We would like to thank Anne for her hard work, compassion and dedication, but more importantly commend her on the difference she has made to so many of our clients and their carers lives. We wish Anne all the very best in her new job and we will miss her loads.



## Client Social Evening

On Thursday 17<sup>th</sup> December we held our first ever client social evening at the GESH in Glasgow. This turned out to be a fantastic night and everyone who attended enjoyed meeting new people, having a boogie, and getting into the festive spirit. Special thanks goes to Tracy Smith, our day care cook who provided a delicious buffet, and Maureen Ferrie from the GESH for allowing us to take over her venue for the night. Feedback from those who attended said that they can't wait for the next social evening. Keep your eyes peeled in future news bulletins for that's coming next!!



## New Fleet Cars

We are delighted to report back that our new fleet cars are running well and that the staff are enjoying the benefits. We have seen an improvement in our scheduling, and we hope that this has also been reflected in service delivery. We will be looking for further feedback from you at a later date before expanding our fleet over the next year.



## Comments, Complaints & Feedback

We are always happy to accept your feedback on our services, so please get in touch.



**Call us: 0141 771 6478 or 0141 771 5655**

**Email us: [info@bailliestoncommunitycare.co.uk](mailto:info@bailliestoncommunitycare.co.uk)**

**Via our Suggestion Box which is located in our main reception**

**Via our website, using the comments & complaints section.**



**We are now on twitter, please follow us @BailliestonCare**