

BAILLIESTON COMMUNITY CARE NEWS BULLETIN APRIL 2016



Welcome

Hello and a very warm welcome to our April Newsletter.

It's been another busy month for us at Baillieston HQ, and we hope you enjoy reading about what's been happening within our organisation.

If you have any feedback, or have ideas for articles you would like us to feature, please contact me on **0141 771 6478** or at **david@bailliestoncommunitycare.co.uk**.

Regards David, Operations Director

Scottish Care Awards

scottish care 

Award Season is upon us!

Scottish Care will be hosting its annual national conference and awards ceremony on the 23rd June at the Marriott Hotel. We have once again submitted a nomination for this year's awards. We should hopefully hear within the next couple of weeks if we have made it through to the final. I will keep you all informed of our progress, keep your fingers crossed for us!

New Care at Home Staff

We would like to extend a very warm welcome to the following staff who have recently joined our care at home team:



Charlene Hill, Leslie McKenzie & Amanda Miller

Client Social Evening

A wee reminder that our 'Spring Fling' will take place on Tuesday 26th April 2016 between 6:00pm and 9:00pm and will be held in the GESH, 1 Redcastle Square, Garthamlock, Glasgow. We hope to see as many of you as possible.



Service User Forum

Our Service User forum meets up every three months and we are looking for more clients to join. If you would like to contribute to the ongoing development of our organisation and influence decision making of future initiatives, then please get in contact with our Care Manager, Amanda McCarren.



May Public Holidays

We would like to advise that our Head Office and Day Care Centre will be closed on the following dates in May:

Monday 2nd May 2015

Friday 27th May and Monday 30th May



Our out of hours system will be in operation over these days, and should you need to get in touch with us, please call our office number as normal and your call will be automatically diverted to the On Call Team Leader.

Our Care at Home Staff

We have recently issued our staff with a survey to gather their views, opinions, and thoughts. It is important to us what our staff think, and we want to give them as many opportunities as possible to engage in the ongoing development of our company. We recognise that our staff are at the forefront of service delivery and are our greatest asset. We hope that through this process it will have a knock on effect on how staff perform, the level of support that they receive from our office team, but more importantly you as a service user will reap the benefits in the long run.



Feedback

Talk to us about your experiences.



Our services are designed around you, and as part of our commitment to listen and learn, we want to hear your views, so here is how to get in touch:

Comments, Complaints & Feedback

We are always happy to accept your feedback on our services, so please get in touch.



Call us: 0141 771 6478 or 0141 771 5655



Email Us

Email us: info@bailliestoncommunitycare.co.uk



Via our Suggestion Box which is located in our main reception



Via our website, using the comments & complaints section.



On Twitter [@BailliestonCare](https://twitter.com/BailliestonCare)