

“Enabling people in the community since 1992”

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Welcome

Hello, and a very warm welcome to this latest edition of Baillieston Community Newsletter. As usual our newsletter contains a range of articles, good news stories and some exciting new developments. As ever, if you have any ideas on how we can improve the newsletter, or anything you would like us to feature, please get in touch with your ideas, we'd love to hear from you.

A message from the Chief Executive

It has been a very busy, exciting and challenging 2019 so far with various changes in and around Baillieston Community Care. As you all know in October last year, we made the decision that after twenty six happy years at 6 Buchanan Street, Baillieston, it was time to move to larger premises due to continued growth within the organisation. We are now based within the newly refurbished Parkhead Schoolhouse, 135 Westmuir Street, Glasgow.



When I initially joined the organisation back in 2005 as the Care Manager, I only had two staff based within the office and approximately twenty staff working within our home care and day service. Today our organisation employs around 110 staff, and supports over 200 people each week. I am extremely proud of the organisations growth and progress and of the amazing people we have working for us, people who share our passion for delivering the best service possible and that is what drives us each and every day.

As you may or may not know, the social care sector is facing a significant number of workforce challenges at the moment due to not enough people looking to work in the care sector. I am aware that for some people, continuity of care has been an issue recently and the quality of your service may have been compromised as a result. Changes within an organisation are inevitable and can sometimes be unsettling, especially when it's with someone you have grown attached to; changes within the office team or within the care team are unfortunate, as we all prefer stability. It is how we react and adapt to the changes that is key. I can assure you that we are doing what we can to mitigate future service disruption and ensure that the service you receive is of a high standard each and every day.

As someone famously once said, "your frontline is your bottom line" and that is never more true when it comes to employing the best people.

Once again, thank you for putting your continuing trust in us as your care provider, we sincerely appreciate it.

David Reilly, CEO

We would like to invite you to our

Spring Fling

2019

on **Wednesday 8th May,**
12:00pm – 4:00pm

The venue will be
Shettleston Juniors,
415 Shettleston Road, Glasgow, G32 7JN

Our Spring Fling will feature;
Bar, Buffet, Entertainment and Raffle.

Family members, carers and staff are all
very welcome to attend.

A number of staff will be present on the day
to offer assistance and support.

*We look forward
to seeing you*

RSVP: Baillieston Community Care

Tel: 0141 771 6478

Email: info@bailliestoncommunitycare.co.uk

Official Opening of our new Head Office



On Thursday 28th March 2019, we had the official opening of our new Head Office at Parkhead Schoolhouse with over 150 guests attending. A light buffet and refreshments were provided for our guests, and Scottish Actress & Comedian Elaine C Smith attended and officially opened our new offices. A great day was had by all and we are grateful for all those who attended. A special thanks to our staff involved who made the day such a success.



Staff News



We would like to inform you of a few staff changes at our Head Office.

Stacey Patrick, Care Co-ordinator is currently on Maternity leave having recently given birth to a beautiful baby girl called Lucie. During her leave Michelle Watt, Support Worker has been appointed as Temporary Care Co-ordinator.

Rosalind McVie, Home Care Manager is currently on Maternity leave having recently given birth to a beautiful baby girl called Isla Rosalind. During her leave, Catherine Main, Team Leader has been appointed as Temporary Home Care Supervisor.

Many congratulations to Stacey & Rosalind, and we wish Catherine and Michelle all the best in their new roles.

Service User Forum

Would you be interested in taking part in this exciting new forum?

We are looking for service users who would like an opportunity to contribute to the on-going development of our organisation.



Meetings will take place on the first Tuesday of the month, starting on Tuesday 4th June 2019 from 12:00pm – 2:00pm, and will be held in the Barony Room at Parkhead Schoolhouse. A light lunch and refreshments will be provided. Please come along & have your Say!

Workforce Engagement Forum

We are delighted to launch our new Workforce Engagement Forum, the purpose of this new forum is to provide an opportunity for staff to get together with managers and Directors and have an involvement in the development of the organisation, and discuss local and national issues affecting our sector. The first meeting will take place on Tuesday 11th June from 12:00pm – 2:00pm at our offices, Parkhead Schoolhouse. A light lunch and refreshments will be provided. Please come along, and have your say.



Team Member of the Month

Congratulations to the following staff who won 'Team Member of the Month' in Quarter 1 (Jan – Mar 19)



Frances McArthur –
Day Care Officer



Margaret Clark
Home Support Worker



Jodie Jamieson
Home Support Worker

Service User Spotlight



19 year old Reegan Stevenson was selected for the Boccia UK Team in August 2018. He has attended practise with support from Baillieston Community Care at local and UK wide events. Reegan competed in Zagreb, Croatia in March 2019 in the team event and won Gold in the final against Slovakia. Congratulations Reegan

Bealach House Day Service

Over the last few months we have been really busy at Bealach House. We had previously increased the number of places each day and in February we increased our staff numbers. Tracy Smith who was Day Care Cook is now in her new post as Day Care Officer and we welcomed Maureen Harty who has joined the team as Day Care Cook and Domestic. Volunteer David Maxwell also helps out every week and we have two students, Shelby and Harriet on placement until the end of May.

Day Care Manager, Bernie Gaffney completed the Dementia Champions award in 2018 and she attended a graduation ceremony at Murrayfield Stadium in March this year. Bernie will work along with the Learning & Development Officer Alison Edgar and Dementia Training Facilitator Frances McArthur to ensure that home support staff have best practice skills and knowledge. Laura McCartney is also attending a CAPA (Care about Physical Activity) learning event in April and she will use the experience to advise staff about the importance of health and wellbeing of our service users.

At Bealach House we offer a variety of activities, for example, Spanish language teacher Maria Gomez provided a fun and interactive 10 week language learning program which service users said they really enjoyed.

Caroline Smart is a yoga teacher who visits every fortnight to offer yoga sessions to service users. Alex Salkulin continues to provide music therapy and Tai Chi at the day service fortnightly and Tracy Milligan provides therapeutic massage to service users attending day services and to carers at the Saturday Drop-in each month.

As part of Baillieston Community Care we strive to offer our service as a base where students from the local colleges and universities can attend as part of their student placement throughout the year. We have student nurses from Baillieston and Shettleston Health Centres visiting each month. We also facilitate opportunities to post graduate students to undertake research into subjects such as music and health and wellbeing and social inclusion. These projects are always fun and we get very positive feedback.

Our Day Centre grounds are currently being transformed with new fencing and planting and the interior will be re-decorated in April.



Comments, Complaints & Feedback - *Talk to us about your experiences!*

Our services are designed around you, and as part of our commitment to listen and learn, we want to hear your views, so here is how you can get in touch:



Call us: Head Office 0141 771 6478 or Bealach House 0141 771 5655

Email us: info@bailliestoncommunitycare.co.uk
info@bealachhousedaycare.co.uk

Via our **Suggestion Box** which is located in our main reception
Via our **website**, using the comments & complaints section.

On Twitter @BailliestonCare

